KILTED CONSULTANT

Zendesk Health Check

Comprehensive Assessment
In-depth analysis of your Zendesk instance to identify areas for improvement across various impact levels.

Actionable Insights
Clear recommendations to enhance ticket routing, agent efficiency, security, and data management.

Tailored Guidance
Specific suggestions for optimising your Zendesk configuration based on your unique business needs and workflows.

Prioritised Optimisation
Focus on high-impact areas to quickly improve critical aspects of your customer support operations.

Efficiency and Productivity
Streamline workflows, automate tasks, and empower agents to deliver faster, more effective support.

Security and Compliance
Address vulnerabilities and ensure data protection to safeguard your business and customers.

Additional Recommendations
Explore advanced tools and add-ons to further enhance your Zendesk capabilities and drive customer satisfaction.

TECHNOLOGY
Qualified Partner